


SCOTTS VALLEY FIRE PROTECTION DISTRICT



STANDARD OPERATING PROCEDURES	ARTICLE: II	SOP: 2712
	SECTION: 2700 INCIDENT COMMAND FIREGROUND OPERATIONS	
	SUBJECT: Storm Mode Operations	
	DATE APPROVED: 07/10/2024	
APPROVED:		

Scope

This SOP applies to all personnel within the Scotts Valley Fire District (SVFD). It outlines the procedures for transitioning to and operating in storm mode during a system surge caused by severe weather events. It ensures coordinated and efficient response to incidents related to wires down, trees down, and flooding.

Purpose

This SOP establishes clear guidelines and responsibilities for SVFD personnel when transitioning into storm mode. It ensures timely and effective response to weather-related incidents while maintaining operational readiness for higher-priority calls.

Responsibility

- **Battalion Chief (BC):** Responsible for initiating the transition to storm mode, notifying NETCOM and station captains, and advising company officers on the storm Incident Action Plan (IAP).
- **NETCOM:** Coordinates with the BC and facilitates communication during storm mode operations.
- **Company Officers:** Ensure their station personnel are aware of the transition and adhere to storm mode procedures. Manage assigned SCOWD incidents, ensure proper documentation, and communicate with NETCOM as necessary.
- **All SVFD Personnel:** Follow the procedures outlined in this SOP to ensure efficient incident management during storm mode.

Procedure

1. Activation of Storm Mode

1. Notification of Transition:

- The on-duty Battalion Chief (BC) will notify NETCOM that Scotts Valley Fire District (SCO) is transitioning into storm mode.
- NETCOM may also prompt the on-duty BC via radio or page.

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- In either case, the BC must notify both station captains that the transition has occurred.

2. Advising Company Officers:

- The BC will advise the company officers on their storm Incident Action Plan (IAP) for managing calls.

2. Incident Management in Storm Mode

1. Assignment of Calls:

- Calls will be assigned to pseudo units identified as "SCOWD#", with the # ranging from 1-10.
- These pseudo units will only be assigned to wires down, trees down, or flooding-type incidents.
- All other incident types will follow normal dispatching procedures.

2. SCOWD Call Procedures:

- SCOWD calls will not be toned out.
- Each SCOWD incident will enter into the incident list on Tablet Command.
- This will be duplicated with a tear and run sheet at the Station 1 printer next to the medic computer.

3. Incident Assignment:

- The on-duty BC or designee will assign incidents based on priority, time in queue, or location. This may also involve assigned personnel at Station 1 prioritizing and dispatching incidents.
- Units may be assigned via radio or phone.
- Even if assigned to an incident, units remain available for higher-priority calls.

3. On-Scene Incident Management

1. Managing the Incident in Tablet Command (TC):

- Once on scene, manage the call in Tablet Command.
- Click on "Manage Incident" in TC.

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- Include a comment to CAD indicating which unit is managing the incident. (NETCOM cannot currently see which incidents are being managed in TC.)

2. Closure of SCOWD CAD Event:

- After the comment is made, the SCOWD CAD event will be closed.
- The incident will remain open in TC for ongoing management.
- Enter any comments that will help with tracking times or other details of the incident.
- Note: Once closed in CAD, NETCOM loses visibility of your comments. For dispatch actions, communicate via radio or phone.

3. Contacting PGE:

- Company officers are encouraged to contact PGE directly if necessary.
- If unable to contact PGE, inform dispatch of your needs.

4. Higher Priority SCOWD Incidents

1. Handling Higher Priority SCOWD Incidents:

- If the SCOWD incident requires extended involvement, notify NETCOM to "attach" your unit to the call.
- Once attached to the incident, the unit is no longer available for dispatch.

2. Post-Incident Procedures:

- Upon completing a SCOWD incident, contact the BC or designee and advise them of your status.
- During the initial briefing, the BC will inform company officers of the intended post-incident procedures.

5. Reporting and Documentation

1. Incident Reports:

- Complete any associated incident reports in the District's report management system.

By following these procedures, the Scotts Valley Fire District will ensure efficient incident management during a system surge and maintain operational effectiveness during storm conditions.